

Course Details:

CHC32015 Certificate III in Community Services

Course Aims

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

Course Delivery

Location and Times

Year 1: Cire Services, Level 1, 6-9 John Street, Lilydale. Wednesday 9:00am – 12:30pm; **OR**

Cire Services, Narre Warren Campus – Casey Youth Hub, 52 Webb Street, Narre Warren. Wednesday 9:00am - 12:30pm

Year 2: Cire Services, Level 1, 6-9 John Street, Lilydale Wednesday 1:00pm – 4:30pm; **OR**

Cire Services, Narre Warren Campus – Casey Youth Hub, 52 Webb Street, Narre Warren. Wednesday 1:30pm – 5:00pm

Mode of Delivery Classroom/workshop simulation

Duration: 2 years part time

On successful completion of this program the student will achieve:

Credit towards VCE, VCE VM, VPC and Intermediate VCAL

All VET in school programs contribute units towards VCE and VCE VM. To confirm the number of units and if the program has a scored assessment and therefore a study score, please refer to the following VCCA Get VET resource:

[VCE-VET-program-chart.pdf](#)

Further information can be found on the VTAC website: www.vtac.edu.au and/or www.vcaa.vic.edu.au

Qualification: A nationally recognised qualification: **CHC32015 Certificate III in Community Services.**

Additional Requirements/ Information:

Name of RTO & Provider of Qualification:

Cire Services

TOID: 4150

RTO Student Information:

Please refer to www.mullumvetcluster.com.au for student rights and responsibilities while on campus.

OHS / Personal Protective Equipment: N/A

Excursions: NA

Work Placement: Students are required to undertake a total of 80 hours of structured workplace learning over the two years of the program, that being 40 hours each year. The host school organises the students SWL placements with support from Cire Training if needed. **Other:** NA

Future Pathways and Opportunities:

Complementary studies:	<ul style="list-style-type: none"> Health & Human Development 	<ul style="list-style-type: none"> Psychology
Pathways:	Certificate II/ IV in the following streams: <ul style="list-style-type: none"> Aged Care Work Alcohol and Other Drugs Child Protection/Justice Mental Health Work (non clinical) Children’s Services Community Work Disability Work Youth Diploma of Nursing Diploma/Advanced Diploma in Community Services Certificate III in Allied Health or Health Services Assistant 	
Possible Future Career Opportunities:	<ul style="list-style-type: none"> Aged Care Attendant Health Care Counsellor Youth Worker 	<ul style="list-style-type: none"> Community development Case Manager

Units of Competency:

Year 1: Competencies covered in the first year:

Unit Code	Unit Name	Nominal Hours	Core/Elective
CHCCOM005	Communicate and work in health or community services	30	C
CHCDIV001	Work with diverse people	40	C
HLTWHS002	Follow safe work practices for direct client care	25	C
HLTWHS006	Manage personal stressors in the workplace	25	C
CHCCOM001	Provide first point of contact	35	E
CHCVOL001	Be an effective volunteer	25	E
BSBWOR301	Organise personal work priorities and development	30	E
Total nominal hours		210	

Year 2: Competencies covered in the second year:

Unit Code	Unit Name	Nominal Hours	Core/Elective
CHCCCS016	Respond to client needs	60	C
BSBCMM211	Apply communication skills	40	E
CHCGRP001	Support Group Activities	30	E
CHCAGE001	Facilitate empowerment of older people	50	E
BSBCRT311	Apply critical thinking skills in a team environment	40	E
Total nominal hours		220	

